### **Policy Evaluation**

#### Lecture 5: Case Study of Indonesian Raskin Project

Edmund Malesky, Ph.D. July 6, 2020 Duke University

1

### From Two Papers

 Banerjee, Abhijit, Rema Hanna, Jordan Kyle, Benjamin Olken, and Sudarno Sumarto. "The Power of Transparency: Identification Cards and Food Subsidy Programs in Indonesia." NBER Working Paper No. 20923, February 2015.

 Banerjee, Abhijit, Rema Hanna, Jordan Kyle, Benjamin Olken, and Sudarno Sumarto. "Contracting out the Last-Mile of Service Delivery: Subsidized Food Distribution in Indonesia." Working Paper, November 2015.

Improving the Distribution of a Subsidised Rice Programme in Indonesia

#### **Evaluation Partners**





- National Team for the Acceleration of Poverty Reduction (TNP2K)
  - Established by and positioned under Vice President Boediono
  - Brokers evidence-based policies for improving effectiveness of social assistance programs,
  - Coordinates multiple government actors towards this purpose
- The RCT was funded by the Australian Department of Foreign Affairs and Trade

#### Identification of Problem/Solution

### Raskin: Subsidised Rice for the Poor

- Largest Indonesian social assistance
   programme
  - 53% of all public social assistance
  - Poorest 30% of households entitled to 15 kg per month at one fifth the market price
- Village heads responsible for Raskin distribution
- Delivery is often ineffective
  - Beneficiaries pay a 25% mark-up on price and only receive one-third of their entitled quota
  - Thus, they only receive 30% of subsidy





### Programme Challenges & Policy Questions

- Delivery faced many challenges:
  - Lack of transparency
  - Monopoly distribution
- Government of Indonesia wanted to know:
  - Does improved transparency through a Raskin card improve the targeting and distribution of Raskin?
  - Does allowing outsiders the right to bid to distribute Raskin improve distribution?



#### Proposed initiative: Distribute ID Cards

- TNP2K interested to build evidence about whether distribution of Raskin ID cards could overcome challenges in program delivery
- TNP2K reached out to J-PAL in early 2012 to collaborate on an impact evaluation
- Government required results by Dec 2012, in order to prepare for 2013 budget, limiting timeframe for implementation and results.

### Theory of Change

Distribution of Raskin ID cards to Raskin beneficiaries

> Reception of Raskin ID cards

*Sample assumption:* Beneficiaries understand use of cards, use cards, do not confuse with previously existing Raskin cards/coupons

Beneficiaries obtain more of their Raskin subsidies

*Sample assumption:* Beneficiaries demand reduced prices, village Raskin authorities listen to beneficiary demands and have ability to make change

Increase effectiveness of social protection programs

*Sample assumption:* Fair(er) practices sustained, poor program effectiveness due to lack of transparency

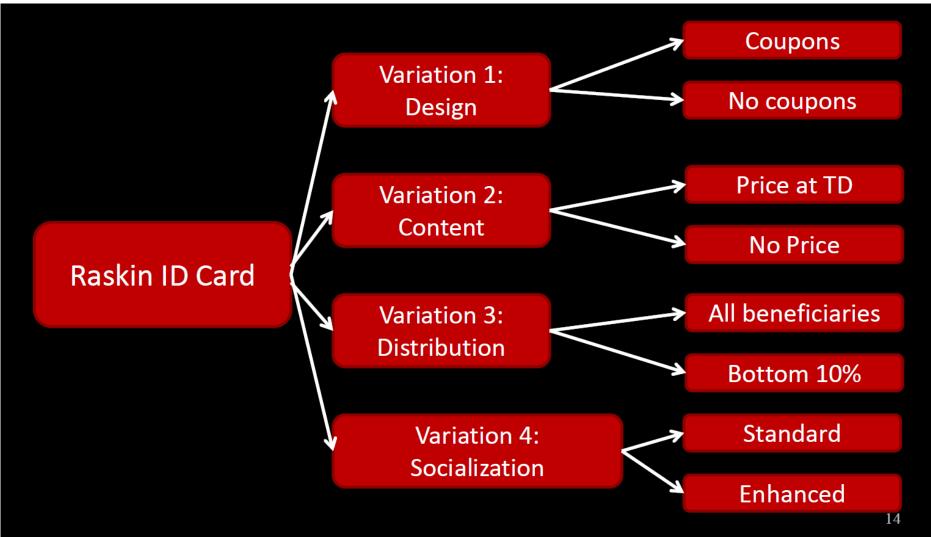
**Evaluation Design** 



### Log Frame

	Objectives Hierarchy	Indicators	Sources of Verification	Assumptions / Threats
Impact (Goal/ Overall objective)	Increase transparency and effectiveness of social protection programs	Quantity and price of Raskin purchased	Household survey	Fair(er) practices sustained, poor program effectiveness due to lack of transparency
Outcome (Project Objective)	Beneficiaries obtain more of their Raskin subsidies	Quantity and price of Raskin purchased	Household survey	Beneficiaries demand reduced prices, village Raskin authorities listen to beneficiary demands and have ability to make change
Outputs	Reception of Raskin ID cards	Whether or not beneficiaries receive Raskin cards	Household survey	Beneficiaries understand use of cards, use cards, do not confuse with previously existing Raskin cards/coupons
Inputs (Activities)	Distribution of Raskin ID cards to Raskin beneficiaries	Whether or not cards are sent	Household survey, administrative data from PT Pos*	Successful delivery to household, no "bypassing" of cards

#### Overview of Intervention



### Example of Raskin ID Cards

14

Cistribusi.



coupon, with price



Raskin card with coupon and price

### Enhanced Socialization Posters

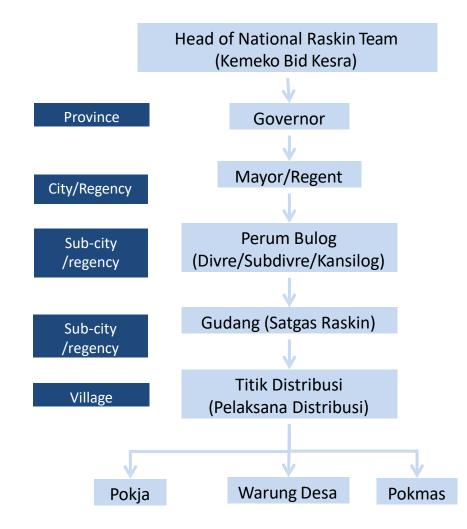




### Treatment variations

Card Variations			Standard socialization	Enhanced Socialization	
	Price	Coupon	Group 1	Group 2	
All beneficiary		No Coupon	Group 3	Group 4	
	No Price	Coupon	Group 5	Group 6	
Norrice		No Coupon	Group 7	Group 8	
	Price	Coupon	Group 9	Group 10	
Bottom 10%	Thee	No Coupon	Group 11	Group 12	
	No Price	Coupon	Group 13	Group 14	
	Norrice	No Coupon	Group 15	Group 16	
			Control (No card, no so	ocialization)	

## Identifying unit of randomization



- What is the smallest administrative unit at which Raskin distribution is conducted?
- Kecamatan? Gudang bulog? Village? Dusun?

### Sample frame

- Raskin sample identical to previous project's (Targeting II)
- 600 villages (including control)

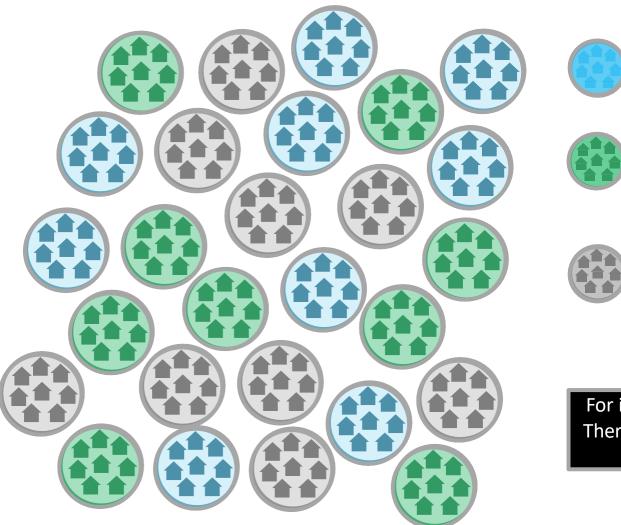
> 28 dropped due to risk and remoteness

- 572 villages within 6 Kabupaten
  - ➢ Pemalang and Wonogiri (Central Java),
  - ▶ Palembang and Ogan Komering Ilir (South Sumatera),
  - ➢ Bandar Lampung and Central Lampung (Lampung)

### Stratification

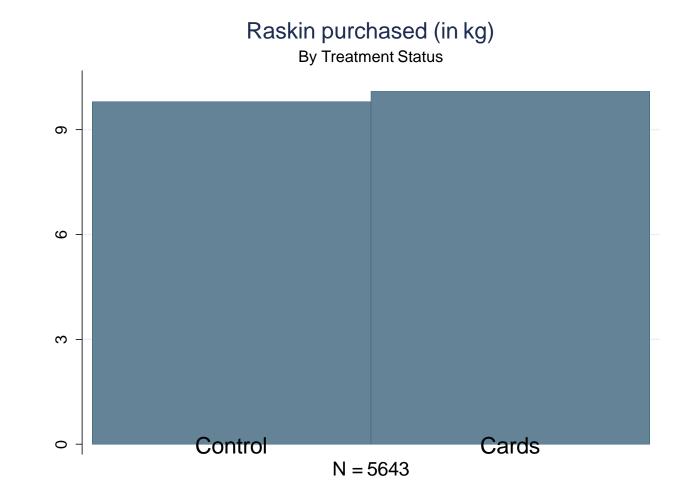
- Treatment stratified by
  - Kabupaten,
  - Targeting II Treatment Group,
  - Kecamatan and
  - Urban to rural ratio of 2:3

### What did the randomization looks like?

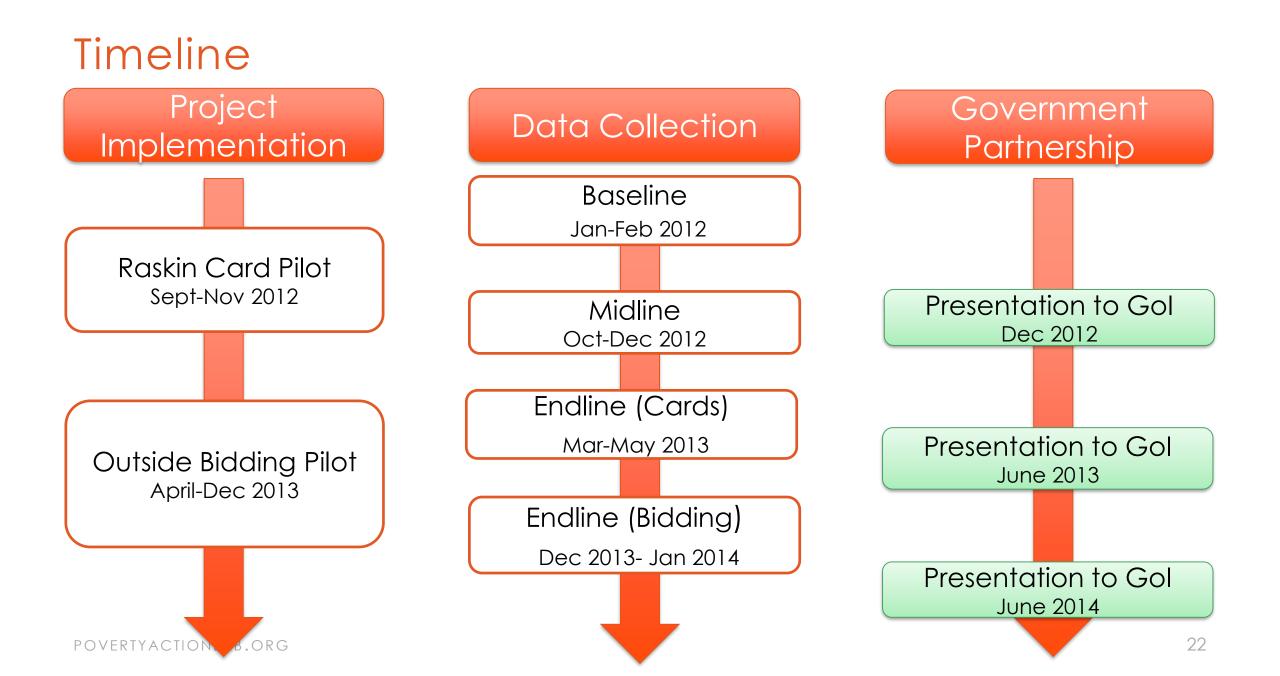


For illustrative purposes only. There are 16 treatment group variations, not 2.

# Balance: Treatment and Control villages were statistically equivalent prior to the pilot



**Evaluation Implementation** 



### Data Collection Plan

- Survey instruments: household and community survey
- Baseline—use previous project's endline
  - Ensure control and treatment groups are statistically equivalent
- Identify respondents
  - Respondents:
    - Raskin beneficiaries (poor)
    - Raskin beneficiaries (very poor; 10% paling miskin)
    - Non-Raskin beneficiaries
  - Listing, to identify non-Raskin beneficiary households
  - Use PPLS'10 data, to identify potential Raskin beneficiary households

### Challenges in Data Collection

- Matching administrative data with field
  - Human error, change in poverty status/address
- Accommodating changes to administrative areas (e.g. *pemekaran*)
- Time constraints
- Obtaining sufficient HR to conduct data collection work
- Other concerns: how far behind can respondents remember? How do we phrase/explain "Titik Distribusi"? Etc.

### Data Collection Steps

Survey	Data source	Respondents surveyed	Data collected
Baseline 2011	Endline from Targeting II, a previous project	PKH eligibles, non-poor	Main purpose: ensure control and treatment groups statistically equivalent
Midline Oct-Dec'12	5,148 HH, through household surveys and community surveys (targeted to village head)	Mix between non-poor and Raskin beneficiaries (poor and very poor)	Amount and price of Raskin rice purchased, awareness on Raskin program, satisfaction levels with Raskin program, overall household consumption, subjective wealth/standing, etc.
Endline Mar-May '13	6,292 HH, through HH and community surveys	Ibid	Ibid

### Challenges in Program Evaluation

- Attrition: when evaluators fail to collect data on individuals who were selected as part of the original sample
  - ML: 9% replaced (418/4,572), EL: 9.8% (561/5,706)
  - Replacement of respondents integrated into data collection process

C C	DAFTAR SAMPLE - SUMSEL								[A-D]-5 C-3						
		 :42	1		-1-1	-1-2	-1-3	B ERT	8 Pert	<b>6</b> 11	. / T-l	L-I	8 Trlp	N Sample program li	
GroupA:	36		Sampled 84 Sampled 82	125456785		RW 84 RW 84	RT 82 RT 82	XXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXXX	******	2222222		00000000	125456785		
Oloupa.	1		Sampled 85	123456783		RW 84	RT 82	XXXXXXX	*****	2222222		00000000	123455783		
VERY POOR	- F		Replanement					XXXXXXX	******						
VERIPOOR	- H	12345	11	123456783	D 85	RW 84	RT 82	x	**	2222222	<u> AAAAAAAA</u>	00000000	123456783		
	- ŀ					! <u>.</u>	<u> </u>					·			
													-		
								<b>B</b>	8		1	Lelerang	<b>B</b>		
		:42	lager		-1-1	-1-Z	-1-3	ERT	PERT	•11	T-1		Telgen	116-3	Sample
		42945	Sampled 84	125455785	D	RW 84		XXXXXXX	******	2222222			425455285	Perikau SLS	
Group B:			Sampled 82	125456785		RW 84		XXXXXXX	******	2222222		00000000		Peeikes SLS	
			Sampled 85	123455783	D	RW 84		XXXXXXX	*****	2222222	<b>AAAAAAA</b> A	00000000	123455783	Preikau SLS	31
POOR	- r		Replacement					XXXXXXXX	******						. I
		12945	81 Replaced	123456783	0	RW IN	RT 82	X XXXXXXX	**	2222222	нянянняя	00000000	123456713	Perikas SLS	3:
	•	12945		123456783	D 85	RW 84	RT 85	X	**	2222222		00000000	123456783	Preikas SLS	
	÷Ľ		Replanement					XXXXXXX	******						
	. L	12545		123456783	D 85	RW IA		x	44	2222222	<u>AAAAAAAA</u>	00000000	123456783	Preikas SLS	<u>s:</u>
	" r	12345	Replanement Ma	129456798	D	RW 85		XXXXXXXX	******	2222222		00000000	479455798	Prrikes SLS	.
			Replanencel	1		KIT 82		^ XXXXXXX	******					P P P 10 1 3 1 3	
	L	12345		123456731	D 85	RW 85		х	44	2222222		00000000	123456731	Preikas SLS	<b>1</b> !
			Replacement					XXXXXXX	******						
	H	12545	16	123456792	D 86	RW 87	<u> </u>	X	¥¥	2222222	<u>AAAAAAAA</u>	00000000	123456732	Prrikes SLS	<u>s:</u>
	÷														
	- E														
						· · · · ·					Interna	Letreag		B Sample	1
			Iger	66:J	.1.1	-1-2			PERT	Al		. <del></del> .	<b>B</b>		
Croup C.	L	:42		_				ERT			Trlangy	L.6i	Tripss	1	
Group C:		12545	Sampled 84 Sampled 82	125455785		RW 84 RW 84		XXXXXXXX	******	2222222		00000000	123455783		
NON DOOD			Sampled BC Sampled BS	123456783		RW 84		XXXXXXXX	*****	2222222		000000000	125455785		
NON-POOR			Replanement						******						
		12945		129456789	D 85	RW 84		х	**	2222222	<u>AAAAAAAA</u>	00000000	129456789		
	r	12345	Replanement 82	129456789	D	RV II		XXXXXXX	******	2222222		00000000	129456789		
								^ XXXXXXX	*****						
	3 🕨		Replanement	-					44	2222222	88888888	00000000	123456783		
	۴Ľ		Replacement 83	129456789	D 85	RW 84		X							
	Ĭ	12945	83 Replaced					XXXXXXX	******						
	2 and	12945 12945	83 Replacental 84			RW 84 RW 84		x	****** **	2222222	<u></u>				
	1	12945 12945	83 Replacement 84 Replacement	123456783	D 83	RW 14			****** ** *****	2222222		DDDDDDDD	129456789		
	1	12945 12945 12945	83 Replacement 84 Replacement	123456783		RW 14		x	****** ** ******* **	2222222			129456789		
		12945 12945 12945	83 Replacental 84 Replacental 85 Replacental	123456783 123456783	D 83	RW 14		x xxxxxxx x	****** ** ******* **	2222222	AAAAAAAA	DDDDDDDD	129456789 129456789		
		12945 12945 12945	83 Replacental 84 Replacental 85 Replacental	123456783 123456783	D 89	RW 84 RW 84		x xxxxxxx x	****** ** ******* **	2222222	AAAAAAAA	DDDDDDDD DDDDDDDD	129456789 129456789		
		12945 12945 12945	83 Replacental 84 Replacental 85 Replacental	123456783 123456783	D 89	RW 84 RW 84		x xxxxxxx x	****** ** ******* **	2222222	AAAAAAAA	DDDDDDDD DDDDDDDD	129456789 129456789		
		12945 12945 12945	83 Replacental 84 Replacental 85 Replacental	123456783 123456783	D 89	RW 84 RW 84		x xxxxxxx x	****** ** ******* **	2222222	AAAAAAAA	DDDDDDDD DDDDDDDD	129456789 129456789		

Pre-Analysis Plan

### Compare the impact of Card VS No Card

Ca	ard Variatio	ns	Standard socialization	Enhanced Socialization
	Price	Coupon	Group 1	Group 2
All	Price	No Coupon	Group 3	Group 4
beneficiary	No Price	Coupon	Group 5	Group 6
	NOPICE	No Coupon	Group 7	Group 8
	Price	Coupon	Group 9	re THIS Group 10
Bottom 10%	Price	No Coupon	Group 11	Group 12
Bottom 10%	No Price	Coupon	Group 13	Group 14
	No Price	No Coupon	Group 15	Group 16
			Control (Nwit	nnTHIS

### Compare the impact of Standard Socialization VS Enhanced Socialization:

Ca	ard Variatio	ns	Standard socialization	Enhanced Socialization
	Duin	Coupon	Group 1	Group 2
All	Price	No Coupon	Compare	Group 4
beneficiary		Coupon	the impact	with
	No Price	No Coupon	between	THIS
	Duine	Coupon	<sub>G</sub> THIS	(relative to
Detters 100/	Price	No Coupon	(relative to Group 11	the control)
Bottom 10%		Coupon	the control) Group 13	Group 14
	No Price	No Coupon	Group 15	Group 16
			Control (No card,	no socialization)

### Compare the Cards with Price and Without Price

Ca	ard Variatio	ns	Standard socialization	Enhanced Socialization	
	Price	Coupon	Group 1	Group 2	
All	Price	No Coupon	Group 3	Group 4	
beneficiary	No Drice	Coupon	Group 5	Group 6	
	No Price		Group 7	Group 8	
	Price	Coupon	Group 9	Group 10	
Bottom 10%	FILE	No Coupon	Group 11	Group 12	
Bottom 10%	No Price	Coupon	Group 13	Group 14	
	NO PIICE	No Coupon Group 15 G		Group 16	
Compare orange cells combined (relative to the control group) with the green cells combined (relative to the control group)			Control (No card,	no socialization)	

### Analysis Steps



1. Write analysis plan



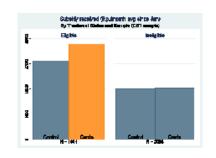
2. Write STATA do.file



3. Run data through program







4. Generate results

6. Disseminate findings

5. Analyze: Connect and reference with qualitative field observations

### Impact Evaluation

### Project 1: Raskin Card Pilot

- Research Questions:
  - Can providing greater information to households about their rights under Raskin reduce leakage and improve the amount of subsidy received by poor households?
- Randomly assigned whether or not households received cards
  - 378 villages received cards
  - 194 comparison villages did not receive cards



#### Raskin card

### Treatment Variation: Public Information

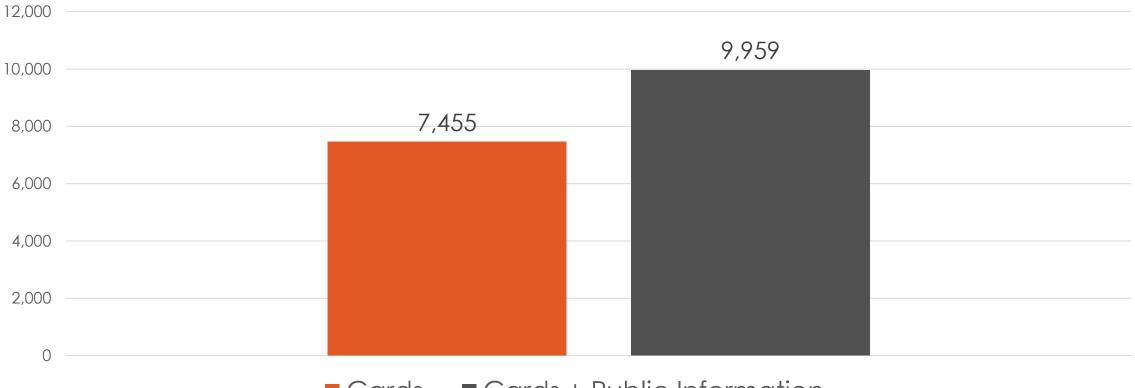
- The 378 treatment villages that received cards also received information
  - Standard Information (186 villages)
    - Letter and list of beneficiaries sent to villages
  - Public Information(192 villages)
    - Letter, list of beneficiaries, informational posters, public announcement, and socialisation to village leaders
- The 194 comparison villages did not receive information



A facilitator explaining Raskin Cards to village leaders in OKI, Central Lampung

#### Raskin Cards: Key Results

# Increase in subsidy received per eligible household (Rp/month)



Cards Cards + Public Information

# Raskin cards improved overall delivery of subsidised rice

- Distributing Raskin cards improved the programme by increasing take-up, reducing price mark-ups, and increasing the quantity eligible households received
  - Eligible households received a Rp. 7,455 (26%) increase in subsidy compared to Rp. 28,605 in comparison villages
  - This corresponded with no decrease in subsidy for ineligible households
- Public information further improved beneficiary subsidy
  - Public information increased subsidy by Rp. 9,959 (35%) compared to comparison villages

### Project 2: Outside Bidding Activity Pilot

- Local officials collected Raskin from the distribution point and distributed to citizens
  - Created local monopoly over distribution process
- This pilot tested whether allowing private citizens the right to bid to distribute could improve Raskin distribution.





### Experimental Design

Bidding	Comparison		
191 villages	285 villages		
<ul> <li>Facilitate bidding activity at the village, where individuals can compete for the right to distribute Raskin</li> </ul>	<ul> <li>No treatment</li> </ul>		
Minimum Bids			
A subset of 96 villages			
<ul> <li>Encouraged to have a minimum of three bids</li> </ul>			

### Bidding treatment increased involvement but did not always change the status quo

- High level of participation in bidding process:
  - On average, 2.4 bidders per village
  - However, mostly local elites participated in the process
- Incumbent distributor not always overturned:
  - In 52% of bidding villages, the incumbent distributer won the bidding
  - Incumbent more likely to win when initial price charged was low and when initial satisfaction levels were high
- Overall, the bidding treatment led about 17 percent of villages to switch distributors
  - Applicants who proposed lower prices and who had relevant experience as traders were more likely to be selected
- However, winners were prevented from delivering in some villages

### Outside bidding improved the distribution

- The bidding treatment led to a 8% reduction in the mark-up paid by households
- Distribution quality did not decline in other ways to compensate for the lower price, and if anything households reported that the rice quality *improved*
- Much of the price reduction was driven by the minimum bid treatment
- On net, the card treatment was a much bigger effect, at a lower cost.....



### Policy Scale-Up: Social Protection Card (KPS)

The Government of Indonesia scaled up Raskin cards as Social Protection Cards (KPS)



#### Conclusions

- Conducting a randomised evaluation allowed the Gol to rigorously test potential policies and to use the evidence to inform decision-making
  - Concepts form the Raskin card pilot were incorporated into national policy
  - Findings from the bidding pilot can help inform the direction of future possible reforms to the Raskin programme
- The randomised evaluation was conducted through strong collaboration between government, researchers and donors, which allowed for it to be completed within a tight timeframe