



SKILLS FRAMEWORK

DIGITAL GOVERNMENT TRANSFORMATION Vietnam Digital Government Academy (DGA) The Disruptive Technologies for Public Assets Governance (DT4PAG) program

PREAMBLE

Desired breakthroughs and results from digital government transformation require effectively addressing a set of complex behavioral, cultural, and institutional issues that are associated with the 'People' and the 'Process' bottlenecks. Investments in the 'People' dimension include equipping subnational government officials with a minimal level of foundational and functional digital era skills, improving the awareness and appreciation for data-driven decision making, building a culture of applying data and digital technologies across the government, etc. for better public asset outcomes (services, resilience, efficient and equitable public resource prioritization).

TARGETED AUDIENCE

Leaders in Provincial Governments

Chairperson or Vice-Chairpersons of the cities/provinces' People's Committee, and Directors of relevant Departments including Departments of Information and Communication, Construction, Natural Resources and Environment, Transportation, Finance, etc.

Mid-level Management Officials

The Deputy-Directors and lower ranking management officials in the aforementioned Departments.

Institutions and Individuals

Individuals are working on capacity building projects for government digital transformation initiatives.

The Disruptive Technologies for Public Assets Governance (DT4PAG) program helps to address innovation challenges in public asset governance in provincial governments and promote successful digital government transformation through the complementary 'People' - 'Process' - 'Technology' pillars. The Vietnam Digital Government Academy (DGA) is a key instrument to achieving the program's objectives under the 'People' pillar by means of training programs and knowledge exchange that equip provincial government leaders and officials with foundational and functional skills to address PAG challenges with the help of technology platforms and data.

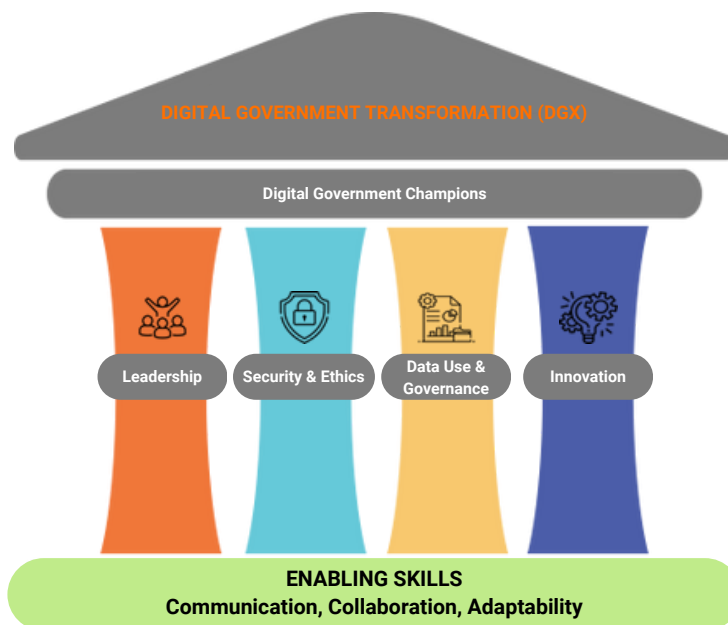
SKILLS FRAMEWORK - DIGITAL GOVERNMENT TRANSFORMATION

The skills framework is structured around 4 pillars: Leadership, Security & Ethics, Data Governance, Innovation, and a set of enabling skills.

While the four pillars of the skills framework apply to both government leaders and government officials, the former group will need skills that serve strategic planning exercise, while the latter group will need skills that help them to implement and operationalise those strategies.

ENABLING SKILLS

COMMUNICATION	Listen effectively	Advocate for better management practices			
COLLABORATION	Overcome protectionism	Identify relevant partners	Build trust	Recognise broader benefits	Co-create solutions
ADAPTABILITY	Be open to learning and change	Be flexible in the implementation	Be resilient to setbacks		



EXECUTIVE LEADERSHIP PROGRAM - ELP

MANAGEMENT LEADERSHIP PROGRAM - MLP

